

FAQ

Q. Where is the auction taking place?

A. Virtually! Tune in Friday, May 29th from 7-10 pm, est on Instagram Live (@bid2fightcovid). But before you do, we ask that you register (for free) via intheroughstyle.com/bid-to-fight-covid.

Q. What if I don't have an Instagram?

A. Not a problem. We are also offering an auction hotline through the mobile/desktop Zoom application. Bidders can listen through the audio output and use the auction catalog as their visual guide. See the following Zoom Meeting ID, URL, and telephone numbers to join at your convenience:

Meeting ID: 836 5734 1750 #
Zoom URL: <https://us02web.zoom.us/j/83657341750>
Zoom Hotline: 646-558-8656 OR 301-715-8592

Q. How do I bid on artworks?

A. The comment section on Instagram Live and the chat feature on Zoom will be monitored in real-time by the Bid to Fight COVID committee to relay bids to the auctioneer. The committee will also be considerate of those participating by telephone, allowing bidders to voice their offers as well.

Q. How do I pay for the artwork I won?

A. We ask that you honor winning bids through Venmo/Cashapp/PayPal (i.e., @bid2fightcovid, \$bid2fightcovid, or bid2fightcovid@gmail.com, respectively). Payment is expected no later than Saturday, May 30th at 11:59 pm, est.

Q. What if I don't have Venmo, Cashapp or PayPal?

A. Winning bidders can opt to pay through our Square point-of-sale terminal, in which the Bid to Fight COVID committee will reach out following the auction to secure credit card/debit card information.

Q. How do I receive my artwork?

A. Bid to Fight COVID will ship artworks complimentary to winning bidders, or they may pick up works from the Washington Informer Bridge studio (3117 Martin Luther King Avenue, SE, Washington, D.C., 20032) by appointment, no later than June 12th.

Q. I didn't win the charity raffle, but I love the buttons and t-shirts the artists made. Are there any more available?

A. Yes! Buttons and commemorative t-shirts (sizes S-XL) will be available for sale on intheroughstyle.com/bid-to-fight-covid until June 12th.

Q. I have a question that wasn't answered. How can I contact you?

A. Don't hesitate to reach us by email: bid2fightcovid@gmail.com.